



CITIZENS' CHARTER TO 'SAVE BENGALURU'

Today, Bengaluru is at an inflection point, where if immediate & right decisions aren't taken, the city will fall into further chaos, anarchy & corruption. Experts say that by 2020, the population of Bengaluru could exceed 16 million (1.6 crores). If the same unplanned or under planned approach to growth continues, the historical advantages of our proud city and the region will be lost and will lead to a diminished level of investments, jobs, opportunities and a far worse quality of life for its residents. Our city needs to be rescued – from decades of corruption & neglect, where vested interests are scoring over citizen interests & Bengaluru is descending into chaos and shame.

Fight to reclaim Bengaluru by citizens require the state government/BBMP to deliver on the following:

1. **Citizen-centric Governance:** Citizens must be allowed greater and significant participation in steering the development of the city and in charting its long term vision.
 - i. Formation of Ward Committees.
 - ii. Appoint RWAs and citizens groups in Ward Committees.
 - iii. Formulation of Quarterly Ward Development Plans.
 - iv. Quarterly Reporting of Ward Performance and Information in public domain of Ward level Parastatal contacts.

2. **Corruption-free & transparent BBMP:** All state government, BBMP and parastatal contract details involving land or money must be disclosed transparently.
 - i. Mandating Annual Audit and Publishing of BBMP Accounts
 - ii. Publishing periodic performance data on finances and operations of parastatals namely BWSSB, BESCOM, BDA, BMTC
 - iii. Creation of a transparent system with use of technology in financial transactions like online clearing of bills; payments being made in the sequence of completion of work etc.

3. **Statutory planning & better Coordination between parastatals:** To minimise the use of discretion & favouritism Bengaluru critically needs proper statutory planning. Lack of planning leads to corruption leaving room for derailment by political or vested interests.
 - i. Bengaluru specific long term statutory development planning, including a financial plan must be developed with assured outcomes.
 - ii. Constitution of the Bangalore Metropolitan Planning Committee (MPC) is a significant Urban Governance reform and it should be implemented in letter and spirit.
 - iii. Complete & planned coordination between parastatals and adequate infrastructural & civic services such roads, water, electricity etc. to citizens of Bengaluru should be ensured.

4. **Zero Tolerance for Corruption, illegal constructions & encroachments:** Bengaluru is witnessing rampant illegal real estate projects on environmentally sensitive areas like lakes.
 - i. Clear all illegal encroachments
 - ii. Ensure strict enforcement of laws to regulate and prevent rampant violations
 - iii. Impose strict code of conduct for prosecution & legal actions against erring officials.

We are passionately committed to Bengaluru & believe our city is worth protecting and fighting for. This charter of demands must be implemented if elected representatives wish to earn confidence of citizens of Bengaluru & indeed serve our city. We intend to have an annual 'State of the City' summit where the performance of Bengaluru & BBMP shall be evaluated, with respect to the four criterion mentioned above, and will be released to Bengaluru's citizens and the media.

Bengaluru has all the potential to be a premier city in India and a global metropolis at par with the best cities in the world. And the time for the Bruhat Bengaluru Mahanagara Palike (BBMP) to set its actions right, is now.

This is our city, our Future!

From,

Namma Bengaluru Foundation–Citizen Partnership (NBF–CP)